Terms and Conditions

Effective Date: 1st March 2025

Welcome to Mera Next Step Global Education ("we," "our," "us"). By accessing and using our website (<u>https://meranextstep.com</u>), you agree to comply with the following terms and conditions. If you do not agree, please do not use our website.

1. Use of the Website

- This website provides career counseling, college admissions, and related services.
- We reserve the right to modify, suspend, or discontinue any part of the website at any time without prior notice.
- You must be at least 18 years old or have parental consent to use our services.
- Unauthorized use of this website may lead to legal action.

2. Intellectual Property

- All content, including text, graphics, logos, and images, is the property of Mera Next Step Global Education and protected by intellectual property laws.
- You may not reproduce, distribute, or modify any content without our written permission.
- Any unauthorized use of our intellectual property may result in legal action.

3. User Conduct

- You agree not to engage in any activity that disrupts or harms the website.
- You must not submit false information or use the website for illegal purposes.
- We reserve the right to refuse service, terminate accounts, or cancel services at our sole discretion.

4. Limitation of Liability

- We provide information and services on an "as-is" and "as-available" basis without any warranties of any kind.
- We are not responsible for any errors, inaccuracies, or disruptions in service.
- We do not guarantee admission to any institution or career outcome.
- Under no circumstances shall we be liable for any direct, indirect, incidental, or consequential damages resulting from the use of our website or services.

5. Privacy Policy

- Your use of this website is subject to our Privacy Policy.
- We reserve the right to update our Privacy Policy at any time without prior notice.

6. Refund Policy

• All payments made to Mera Next Step Global Education are non-refundable and non-adjustable under any circumstances.

- Once a payment is processed, no refund, transfer, or adjustment will be entertained.
- We are not responsible for any financial loss incurred due to misinterpretation of our refund policy.

7. Indemnification

• You agree to indemnify and hold Mera Next Step Global Education, its affiliates, and employees harmless from any claims, damages, or liabilities arising from your use of our website or violation of these terms.

8. Termination

- We reserve the right to terminate or restrict access to our website at our sole discretion without prior notice.
- We are not responsible for any loss or damage incurred due to service termination.

9. Changes to Terms

- We may update these Terms and Conditions at any time. Changes will be effective upon posting on the website.
- It is your responsibility to review these terms periodically.

10. Governing Law

- These terms shall be governed by and interpreted in accordance with the laws of Raipur, Chhattisgarh, India jurisdiction.
- Any disputes shall be resolved exclusively in the courts of Raipur, Chhattisgarh, India.

11. Contact Information

For any questions regarding these Terms and Conditions, please contact us at:

Mera Next Step Global Education

Email: <u>meranextstep@gmail.com</u>

By using our website, you agree to this Privacy Policy.